



BRENNTAG MID-SOUTH, INC.

CUSTOMER FOCUSED SERVICE

Brenntag Mid-South, Inc. is committed to providing chemical distribution and logistics services throughout the markets we serve in a safe and efficient manner through our system of stocking locations and fleet services.

Recognized as a world leader, Brenntag offers significant advantages in the role of an international organization yet its focus is still dedicated to the local customer in providing essential products and services. Our investment in the following resources and capabilities provides assurance that we can continue to provide complete chemical service and the best customer service in the industry.

- **Commitment to Safety.** Brenntag Mid-South, Inc.'s highest standard is the protection of our employees and our customers in the conduct of our business. Our program offerings include on-site safety seminars, product use bulletins, and material safety data sheets as well as the use of proper personal protective equipment in house and on site to assure a safe delivery.
- **Product and Environmental Stewardship.** As a long-standing supporter and founding member of the National Association of Chemical Distributors (NACD), we adhere to the practices of providing materials in full compliance with safe handling and proactive environmental management systems such as ISO 9001:2000 and 14001.
- **Customer Service.** Local contact through experienced sales and customer service representatives provides an exceptional resource tailored to the customers order requirements and information needs.
- **Inventory Management.** Through a series of integrated distribution facilities and satellite distribution centers, stocking inventory is maintained close to the user. Our customers have available a complete range of commodity, specialty and custom chemical products.
- **Logistics Services.** Company-owned specialized fleet equipment, bulk chemical storage, strategically located warehousing facilities provides maximum flexibility in supply chain management. A wide variety of package options are available including bulk transports, tote containers, drums and bag product. All our locations are ISO certified.
- **Supplier Relationships.** We partner with the leading domestic and international chemical suppliers to provide consistent sourcing of high quality materials, technical support resources and professional document control.
- **Transaction Capabilities.** Whether your preference is personal contact with a customer service representative of electronic commerce, we have the means to accommodate all aspects of order entry, information services (MSCS or COA data), invoicing and either paper or electronic payments. Brenntag is capable of handling the customer's specific requirements.

Our goal is to assure the capabilities we offer can effectively be matched with the needs of our customers to improve communication, maximize efficiency and gain productivity.